

Helping People Changing Lives



Community Action **60th Anniversary!**

EMBARRAS RIVER BASIN AGENCY, INC.

2024 ANNUAL REPORT

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

2024 Annual Report

Embarras River Basin Agency, Inc.

*Serving Families in Clark, Coles, Crawford, Cumberland, Douglas, Edgar, Jasper, Lawrence
and Richland Counties in Illinois
Since 1965*

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Message from the Board President

ERBA's doors are open to all people, most of whom come to us with problems. Many are ill equipped to deal with some of what life throws at them.

They expect us to know the solutions. This is high praise, as we can become the miracle workers in their lives. As the late American journalist Molly Ivins once said, "Listen to people who have answers on how to fix things, not the ones who just blame others."

Many times, we do have the answers and solutions. Sometimes, we do not. This is not a failure of our agency, or a fault in the worker who was asked for help. Our society's safety net does have holes in it, and, despite our best efforts, some people will fall through those gaps. But our job is to do the best we can to help those who come to us in need. Our agency must conform to the rules of the programs we are administering, and then try to get the message to our elected officials that a need exists that our programs do not cover.

And, you know what? We do a darn good job of it!

Social service work is an endless, thankless job. If you solve one problem, surely later that day, someone will come in with something worse. But, we keep on plugging at it. I always said that social work is one career that does not recruit. If you are born for the job, you will be drawn to it for your career. If you are not, no salary can compensate you for what you see, hear and feel each day. The great Russian author Leo Tolstoy said, "If you feel pain, you are alive. If you feel other people's pain, you are a human being."

Our agency mission and values reflect that our customers are treated with respect and dignity throughout our entire working relationship with them. This is what keeps us concentrated on providing the best service to our communities.

This annual report showcases what ERBA has accomplished this year. The hard work and dedication of our staff is summed up in numbers. Those numbers reflect how many lives we have touched and improved. Each one is a human being and each number reflects a problem made better or solved. This report is a tribute to the work accomplished by our staff.



Jerome Pacholski
Board President



Message from the Executive Director



Cathy Feltner

Executive Director

Life happens, and it can change so fast you don't even see it happening. We've had customers come in who have had life-changing events happen to them and they see no way out, but they come in seeking help, and you offer that help. You might not be having the best day ever, but you still offer that help.

If you look around you right now at your co-workers, what do you see? Normal people with normal problems of their own, but do you hear them complaining about helping others? I'm sure they complain sometimes; we all do when we've had a bad day and get frustrated with ourselves, our co-workers or our customers. But all of us are here to help others and are proud to do it.

ERBA employees are some of the strongest, most resilient people I know. You get pushed around, but you always bounce back and are better than ever and are ready to help the next family.

As you are reading through this Annual Report and seeing all the numbers of people who have been served and dollars we have spent, which is a lot, remember that YOU made this all happen. Those of you at that desk receiving the customers and listening to their problems. Those of you behind the scenes cooking the meals for our senior citizens or Head Start kids. Those of you going into homes not knowing what you will find to do Weatherization work. All of this is because of YOU, and it is reflected in this Report.

So **THANK YOU** for coming to work every day and being willing to help that next family. You do not have easy jobs, but you do it with empathy and compassion, and I am proud of the way you serve our customers.



HOW WE SERVE

MISSION STATEMENT

The Embarras River Basin Agency, Inc. is dedicated to serving the needs of at-risk, low-income individuals and families. The common goal of all programs within the Agency is to foster community involvement, professional partnerships, and trust between all entities. The Agency and staff members are committed to providing life skills that will assist individuals and families to attain a higher level of stability, self-sufficiency, and a better quality of life.

VISION STATEMENT

Embarras River Basin Agency, Inc. will create an improved community by helping stabilize families in an emergency situation and helping low-income individuals and families acquire the education, skills and resources necessary to build self-sufficient, prosperous lives.

VALUES STATEMENT

Embarras River Basin Agency, Inc. has strong core beliefs regarding interaction with customers, community partners and employees as follows:

- Treat customers, partners and other employees with respect, dignity, kindness and understanding.
- Maintain financial and programmatic integrity.
- Form strong community partnerships to better serve our customers.
- Maintain an attitude of honesty, loyalty, commitment and professionalism.
- Maintain a teamwork approach.
- Strive to provide excellent service and promote self-sufficiency.
- Foster success for customers and staff.

MOTTO

Helping People, Changing Lives

OFFICERS

President

JEROME PACHOLSKI

*Private Sector
Lawrence County
Executive Committee, CH
Personnel Committee
Finance Committee
Retirement Review Comm.
Insurance Committee*

Vice-President

Alice Mullinax

*Public Sector
Richland County
Executive Committee
Personnel Committee
Retirement Review Comm, CH*

Secretary

Ellen Hicks

*Private Sector
Jasper County
Executive Committee
Finance Committee
Retirement Review Comm.*

Treasurer

Brenda McDade

*Public Sector
Cumberland County
Executive Committee
Finance Committee, CH
Retirement Review Comm
Personnel Committee*

BOARD MEMBERS

Marc Downs

*Public Sector
Clark County
Retirement Review Comm.*

Greg Keller

*Private Sector
Clark County
Executive Committee
Retirement Review Comm.
Insurance Committee, CH*

Robert Figgins

*Private Sector
Coles County
Executive Committee
Retirement Review Comm.*

Jackie Swango

*Client Sector
Coles County*

Mark Weber

*Public Sector
Crawford County
Executive Committee*

Angela Newcomb

*Client Sector
Crawford County
Executive Committee*

Melissa Jordan

*Private Sector
Cumberland County*

Susan Harvey

*Private Sector
Douglas County*

Summer Phillips

*Public Sector
Douglas County*

John Piper

*Client Sector
Edgar County
Insurance Committee*

Mary Liz Wright

*Client Sector
Edgar County
Personnel Committee*

Rex Woods

*Public Sector
Jasper County
Executive Committee
Personnel Committee, CH
Finance Committee*

Whitney Curry

*Client Sector
Lawrence County
Retirement Review Comm.*

Bruce Stout

*Client Sector
Richland County
Insurance Committee*



Funding Source—Illinois Association of Community Action Agencies
 Funding Amount \$433,200 August 1, 2023 to July 31, 2024

August 2023 marked the fourth year of the Barrier Reduction Pilot Program (BRP). The purpose of BRP was to help able-bodied adults currently receiving SNAP benefits to secure or maintain employment by reducing any barriers that might be in their way. This ranged from clothing and hygiene items to prepare for an interview to specific clothing, tools, or credentials needed for their specific job.

COUNTY	# APPLICANTS SERVED	\$ SPENT
Clark	34	\$59,435.09
Coles East	54	\$79,027.11
Coles West	26	\$32,160.98
Crawford	15	\$21,019.44
Cumberland	18	\$17,618.77
Douglas	27	\$41,688.64
Edgar	16	\$21,886.51
Jasper	4	\$4,425.32
Lawrence	24	\$40,623.10
Richland	46	\$62,115.04
TOTAL	264	\$380,000.00



CSBG

Funding Source—Illinois Department of Commerce & Economic Opportunity
 Funding Amount FY 2023 \$574,569.00

The Community Services Block Grant aims to support initiatives that help low-income families and individuals attain self-sufficiency, secure and maintain employment, access quality education, manage their finances effectively, find stable housing, obtain emergency assistance, and engage more actively in their communities.

Outreach staff, backed by CSBG, connect clients with various programs—both within the agency and externally—based on their specific needs. To identify the requirements of the low-income population, we conduct a Needs Assessment Survey, allowing us to address those needs when possible.

Accomplishments for January 1, 2023—December 31, 2023

PROGRAM	# HOUSEHOLDS SERVED	COUNTY	# SERVICES PROVIDED	\$ SPENT
Case Management	16	Clark	23	\$7,222.00
Disaster Relief	3	Coles	55	\$44,928.97
Emergency Rental Assistance	73	Crawford	25	\$13,161.74
Emergency Utility Assistance	7	Cumberland	6	\$6,996.23
Extra Curricular Youth	7	Douglas	11	\$16,050.21
Food and Essentials	74	Edgar	21	\$11,964.55
Rural Health Transportation	34	Jasper	16	\$5,502.00
Scholarship Program	4	Lawrence	46	\$35,841.11
Skills Training Employment	10	Richland	25	\$13,607.32
TOTAL	228	TOTAL	228	\$155,274.13





Funding Source -	
Illinois Department of Commerce & Economic Opportunity	
Funding Amounts-	
FY23—October 2022 to September 2024	\$4,714,759.00
FY24—October 2023 to August 31, 2025	\$4,663,363.00
State—July 1, 2023 to August 31, 2024	<u>\$3,433,736.00</u>
Total	\$12,811,858.00

The LIHEAP program is designed to assist low-income households by helping to offset the rising costs of home energy. This support is provided through direct financial assistance, energy counseling, outreach, and education. Depending on available funding, ERBA offers three types of LIHEAP assistance:

- 1. Energy Assistance:** These one-time payments will apply to all income eligible households. Applicants must prove they are low income and responsible for their home heating costs. Payments are determined by household size, fuel type, and geographic location.
- 2. Emergency Services:** Payments will apply to eligible households that are disconnected from their utility or where the supplier has refused delivery.
- 3. Emergency Furnace Repair:** to restore a home heating source.

Additionally, if you are an Ameren Illinois customer, ERBA offers the Percentage of Income Payment Plan (PIPP). Rather than receiving a one-time payment, PIPP participants pay a percentage of their monthly Ameren bill, while ERBA covers the remaining balance of the Budget Bill, up to \$150 each month.

COUNTY	# HOUSEHOLDS SERVED	# HOUSEHOLDS RECEIVING RA'S	# PIPP HOUSEHOLDS	\$ SPENT
Clark	870	280	14	\$619,211.00
Coles	1,865	390	264	\$1,872,419.61
Crawford	547	117	136	\$627,691.70
Cumberland	439	115	20	\$334,903.93
Douglas	430	95	104	\$514,013.26
Edgar	687	144	126	\$769,749.00
Jasper	533	119	8	\$389,520.00
Lawrence	744	183	54	\$589,687.94
Richland	693	201	12	\$530,506.00
TOTAL	6,808	1,644	738	\$6,247,702.44

FURNACE & WNCF

EMERGENCY FURNACE

The LIHEAP Emergency Furnace program is part of the LIHEAP Energy Assistance Program and helps income eligible homeowners when they need immediate repair or replacement of a furnace.

COUNTY	# HOUSEHOLDS SERVED	\$ SPENT
Clark	0	0
Coles	7	\$24,964.72
Crawford	3	\$15,722.28
Cumberland	2	\$7,700.00
Douglas	1	\$4,750.00
Edgar	1	\$2,793.87
Jasper	3	\$8,475.33
Lawrence	3	\$4,671.60
Richland	6	\$18,904.18
TOTAL	26	\$87,981.98

WARM NEIGHBORS COOL FRIENDS

Funding Source—Ameren Energy Assistance Foundation
Funding Amount—\$22,535.00 July 1, 2023 to June 30, 2024

COUNTY	# HOUSEHOLDS SERVED	\$ SPENT
Clark	0	0
Coles	8	\$2,721.00
Crawford	19	\$6,587.00
Cumberland	1	\$330.00
Douglas	10	\$2,923.00
Edgar	3	\$1,193.00
Jasper	4	\$1,568.00
Lawrence	8	\$2,963.00
Richland	9	\$3,091.00
TOTAL	62	\$21,376.00

AMEREN IL MARKET DEVELOPMENT INITIATIVE

Funding source—Ameren
Funding Amount—\$25,000.00 *January 2023 to December 2023*

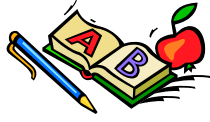
ERBA partners with Ameren to educate and assist customers with the process to enroll in The Ameren



Education and Kit Distribution Program . Energy saving kits are sent directly to customers to help with energy efficiency measures.

Get Help Paying Your Energy Bill





Funding Source - Department of Health & Human Services

Funding Amounts

Regular Grant	\$4,682,267.00
Cola/Quality Improvement Grant	\$ 356,200.00
Non-Federal Share (In-Kind donations, time, etc.)	<u>\$1,170,567.00</u>
Total	\$6,209,034.00

The ERBA Head Start program is a free, federally funded program designed to promote school readiness for children from low-income families. Children ages three to five from families with low income, according to the Federal Poverty Guidelines, are eligible for Head Start services. Children in foster care, homeless children, and children from families receiving public assistance (Temporary Assistance for Needy Families or Supplemental Security Income) are categorically eligible for Head Start services regardless of income. The Head Start program may enroll up to 10 percent of children from families that have incomes above the Poverty Guidelines. The ERBA Head Start program may also serve up to an additional 35 percent of children from families whose incomes are above the Poverty Guidelines, but below 130 percent of the poverty line, once certain conditions are met. Additionally, ERBA Head Start is required to serve children with special needs, such as physical and developmental delays. The Head Start program supports children's growth in a positive learning environment through a variety of services. Children's readiness for school and beyond is fostered through individualized learning experiences. The children learn social skills, emotional well-being, language and literacy skills, mathematics, and science concepts. The ERBA Head Start program works with families, school districts and other entities to facilitate a smooth transition to kindergarten for each child. The Head Start program also engages parents or other key family members in positive relationships, with a focus on family wellbeing. Parents participate in leadership roles, including having a say in program operations. The Head Start program offers a comprehensive health care program to the children that includes free medical, dental care, mental health and nutritious meals and snacks. Transportation is provided to most children.

Accomplishments for April 1, 2023—March 31, 2024

SERVICE	NUMER SERVED
Funded Enrollment	292
Total Children Served	321
Number of Eligible Children Served	305/95%
Average Monthly Enrollment	85%
Children with Disabilities	64/22%
Completed Medical Screens	218/75%
Received Medical Treatments	0
Completed Dental Exams	276/94%
Received Dental Treatments	32
Received Immunizations	247/84%
Total # of Families Served	268
Families Provided Social Services	232/79%
Parents Who Provided Volunteer Services	1711
Dads/Father Figures Volunteering	145



CHILD COSTS BY COUNTY

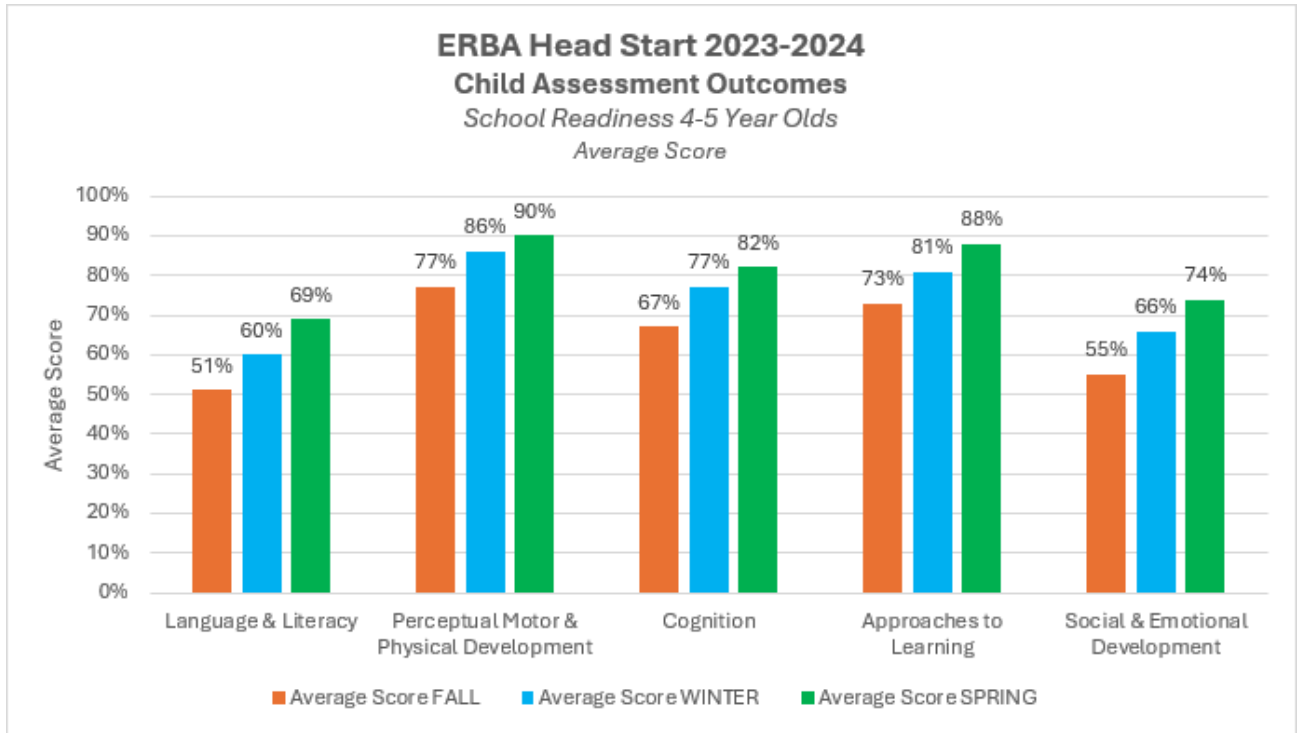
COUNTY	FOOD	CLASS SUPPLIES
Clark	\$22,027	\$1,244
Coles	\$19,882	\$1,216
Crawford	\$15,568	\$791
Cumberland	\$18,336	\$1,351
Douglas	\$12,907	\$506
Edgar	\$29,957	\$2,485
Jasper	\$16,447	\$605
Lawrence	\$28,125	\$1,350
Richland	\$12,495	\$791
TOTALS	\$175,744	\$10,339

CHILDREN SERVED PER COUNTY

COUNTY	NUMBER FUNDED
Clark	32
Coles	32
Crawford	33
Cumberland	32
Douglas	16
Edgar	47
Jasper	32
Lawrence	34
Richland	34
TOTALS	292



Cooking Experience at Chrisman Head Start. Each classroom has a minimum of 2 cooking experiences every month as part of Head Start whole child approach.



School readiness in Head Start refers to preparing children for a successful transition to kindergarten across all areas of learning. Head Start follows a learning framework that includes Language & Literacy, Perceptual-Motor and Physical Development, Cognition, Approaches to Learning, and Social & Emotional Development. ERBA's Head Start program implements the Frog Street Pre-K Curriculum, which aligns with this framework and provides developmentally appropriate, play-based activities in the classroom.



HOUSING COUNSELING

HOUSING PROGRAMS

The purpose of this program is to provide specific education and counseling to those facing housing difficulties

October 2023—September 2024

FUNDING SOURCES AND AMOUNTS	
Housing Action Illinois (HAI))	\$67,863.42
Housing Stability Counseling Program-HAI (HSCP)	\$16,500.00
IHDA—Homeowners Assistance Fund Housing Stability (HAF)	\$44,824.35
IHDA—Housing Counseling Resource Program (HCRP)	\$54,832.67
IHDA—Housing Stability Counseling Program (HSCP)	\$60,975.00
TOTAL	\$244,995.44



ACCOMPLISHMENTS	
Education	492
Rental One-On-One Counseling	7
Pre-Purchase Homebuyer Counseling	428
Home Maintenance (Post Purchase)	40
Mortgage Delinquency Counseling	68
TOTAL	1,035

HOMELESS

DHS HOMELESS RAPID REHOUSING

Funding Source—Department of Human Services
Funding Amount—\$194,633.72 July 1, 2023—June 30, 2024

The Department of Human Services Rapid Rehousing Program provides housing assistance, utility assistance, basic household necessities, transportation assistance and case management assistance to homeless individuals in the service area.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	23
Single Female	39
Couple No Child	55
Couple With Child	27
Male With Child	0
Female With child	0
TOTAL	144

DHS PERMANENT SCATTERED SITE HOUSING

Funding Source—Department of Human Services
Funding Amount—\$65,322.84 July 1, 2023—June 30, 2024

The Department of Human Services Rapid Rehousing Program provides rental assistance, rental arrearage, moving costs, rental application fees, transportation assistance and case management. Every effort is made to divert the individual or family from entering the Homeless Response System.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	10
Single Female	6
Couple No Child	11
Couple With Child	8
Male With Child	2
Female With child	3
TOTAL	40

DHS SHELTER DIVERSION

Funding Source—Department of Human Services
Funding Amount—\$52,248.48 July 1, 2023—June 30, 2024

The Department of Human Services Rapid Rehousing Program provides rental assistance, rental arrearage, moving costs, rental application fees, transportation assistance and case management. Every effort is made to divert the individual or family from entering the Homeless Response System.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	14
Single Female	18
Couple No Child	29
Couple With Child	14
Male With Child	0
Female With child	0
TOTAL	75



EMERGENCY SOLUTIONS GRANT (ESG)

Funding Source—Department of Human Services
Funding Amount —\$174,817.85 July 2023—June 2024

The DHS Emergency Solutions Program provided prevention, tenant based short and long term rent assistance, housing relocation, stabilization case management, and utility assistance.

Rental Assistance	\$111,357.01
Utility Assistance	\$17,774.25
Individuals Served	198

HOMELESS CONT'D

HOMELESS EMERGENCY TRANSITIONAL HOUSING

Funding Source—Department of Human Services
 Funding Amount—\$258,962.00 July 2023—June 2024

The Department of Human Services, Emergency Food and Shelter Program provides case management for homeless or at risk individuals.

HOUSEHOLDS ASSISTED	
Single Male	35
Single Female	41
Couple No Child	65
Couple With Child	18
Male With Child	0
Female With child	0
TOTAL	159

HOMELESS PERMANENT HOUSING

Funding Source—Department of Housing and Urban Development
 Funding Amount—\$328,701.00 July 2023—June 2024

The Housing and Urban Development, Permanent Housing Program, provides 16 housing units for homeless persons with disabilities.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	13
Single Female	11
Couple No Child	17
Couple With Child	5
Male With Child	0
Female With child	0
TOTAL	46

COUNTY	\$ SPENT
Clark	\$19,312.20
Coles	\$120,596.56
Crawford	\$0
Cumberland	\$0
Douglas	\$24,237.51
Edgar	\$0
Jasper	\$0
TOTALS	\$164,146.27

HOMELESS PERMANENT HOUSING RAPID REHOUSING

Funding Source—Department of Housing and Urban Development
 Funding Amount—\$227,612.00 February 2023—January 2024

The purpose of the Rapid Rehousing Program is to provide housing assistance and case management services needed by homeless individuals in Clark, Coles, Crawford, Cumberland, Douglas, Edgar, and Jasper counties.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	25
Single Female	22
Couple No Child	24
Couple With Child	10
Male With Child	0
Female With child	0
TOTAL	81

COUNTY	\$ SPENT
Clark	\$5,958.21
Coles	\$33,486.44
Crawford	\$16,356.86
Cumberland	0
Douglas	\$13,732.08
Edgar	\$0
Jasper	\$820.41
TOTALS	\$70,354.00

HOMELESS PREVENTION PROGRAM

Funding Source—Department of Human Services
 Funding Amount—\$194,476.00 July 2023—June 2024

The Department of Human Services Prevention Program provides rental arrearage, utility assistance and case management. The household eligible for assistance is in imminent danger of eviction, foreclosure, or homelessness.

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	52
Single Female	46
Couple No Child	59
Couple With Child	28
Male With Child	0
Female With child	0
TOTAL	185

COUNTY	\$ SPENT
Clark	\$3,410.00
Coles	\$132,489.09
Crawford	\$750.00
Cumberland	\$2,400.00
Douglas	\$20,549.54
Edgar	\$8,452.37
Jasper	\$9,729.00
TOTALS	\$177,780.00

**HOMELESS
CONT'D**

RENTAL HOUSING SUPPORT PROGRAM

Funding Source—Illinois Housing Development Authority
 Funding Amount—\$52,640.63 *October 2023—September 2024*

The Rental Housing Support Program provides 10 units of subsidized housing for individuals and families in Clark, Coles, Crawford, Cumberland, Edgar, Jasper, Lawrence, and Richland counties.

SUPPORTIVE HOUSING PROGRAM

Funding Source—Department of Human Services
 Funding Amount—\$126,473.00 *July 2023—June 2024*

The Department of Human Services, Supportive Housing Program, provides case management for homeless persons with disabilities

HOUSEHOLDS TYPES AND PERSONS ASSISTED	
Single Male	35
Single Female	31
Couple No Child	54
Couple With Child	23
Male With Child	0
Female With child	0
TOTAL	143

SOUTH CENTRAL ILLINOIS CONTINUUM OF CARE

Serving the homeless population in 18 Counties.

Formed in 1998 to identify successful strategies in ending homelessness. The SCICOC garners the expertise of service providers and other community members to maximize the fundamental components of:

- Referrals
- Prevention
- Outreach/Assessment
- Rapid Re-Housing
- Emergency Shelter
- Transitional Housing
- Permanent Housing
- Permanent Supportive Housing
- Supportive Services

SENIOR CITIZENS TITLE III—B

Funding Source—Southeastern Illinois Area Agency On Aging
 Funding Amount—\$133,531.00 *October 1, 2023 - September 30, 2024*

ACCOMPLISHMENTS	
Number Units of Transportation Services	795
Number of Persons Receiving Information & Assistance	1,247
Number of Persons Receiving Telephone Reassurance	35



**Richland County Senior Center's Dine with a Doc
 September 5, 2024**

SENIOR CITIZENS TITLE III— C NUTRITION

Funding Source—Southeastern Illinois Area Agency On Aging
October 1, 2023 - September 30, 2024
 Funding Amount— \$528,005.00
 Project Income— \$110,908.99
 Local Donations— \$ 90,299.64

NUMBER OF MEALS SERVED	
Crawford	21,681
Jasper	16,282
Richland	18,437
TOTAL MEALS SERVED	56,400

COUNTY	INDIVIDUALS SERVED	FOOD \$ SPENT
Crawford	270	\$126,481.32
Jasper	181	\$41,456.67
Richland	205	\$76,164.87
TOTAL	656	\$244,102.86

SENIOR CITIZENS TITLE III—E

Funding Source—Southeastern Illinois Area Agency On Aging
 Funding Amount—\$18,315.00 *October 1, 2023 - September 30, 2024*

ACCOMPLISHMENTS	
Number of Persons Receiving Caregiver Information Services	28
Number of Persons Receiving Grandparents Raising Grandchildren Services	3

SENIOR CITIZENS TITLE XX

Funding Source—Illinois Department of Human Services
 Funding Amount—\$48,311.00 *July 1, 2023—June 30, 2024*

ACCOMPLISHMENTS	
Number Units of Transportation Services	18,997



**Crawford County Senior Center's
 Dine with a Doc - August 27, 2024**

WEATHERIZATION PROGRAM

Funding Source — Illinois Department of Commerce & Economic Opportunity

Funding Amounts

Department of Energy—July, 2023—June, 2024	\$ 373,692.00
Health & Human Services—June, 2023—September, 2024	\$1,007,462.00
State—July, 2023—September, 2024	\$ 228,916.00
DOE BIL—March, 2023—February, 2025	<u>\$1,312,372.00</u>
Total	\$2,922,422.00

The Weatherization Program offers a variety of energy-efficient and safety measures, including furnace repair or replacement, water heater replacement, fire extinguishers, carbon monoxide detectors, smoke detectors, copper gas line replacement, central air units, flue liners, insulation, air infiltration sealing, and some window and door replacements. The DOE program provides up to \$8,000 per home, while the HHS program also offers up to \$8,000 per home. The State program contributes up to \$8,000 per home as well. A combination of funding from two sources can be used, allowing a total of \$16,000 per home.

COUNTY	# OF HOMES WEATHRERIZED	# PERSONS ASSISTED	\$ SPENT
Clark	2	6	\$40,800.25
Coles	12	28	\$240,028.22
Crawford	5	14	\$100,614.68
Cumberland	5	12	\$74,517.22
Douglas	5	15	\$61,115.37
Edgar	33	45	\$366,036.49
Jasper	7	12	\$122,804.57
Lawrence	1	1	\$16,816.51
Richland	4	9	\$66,458.07
TOTALS	74	142	\$1,089,191.38



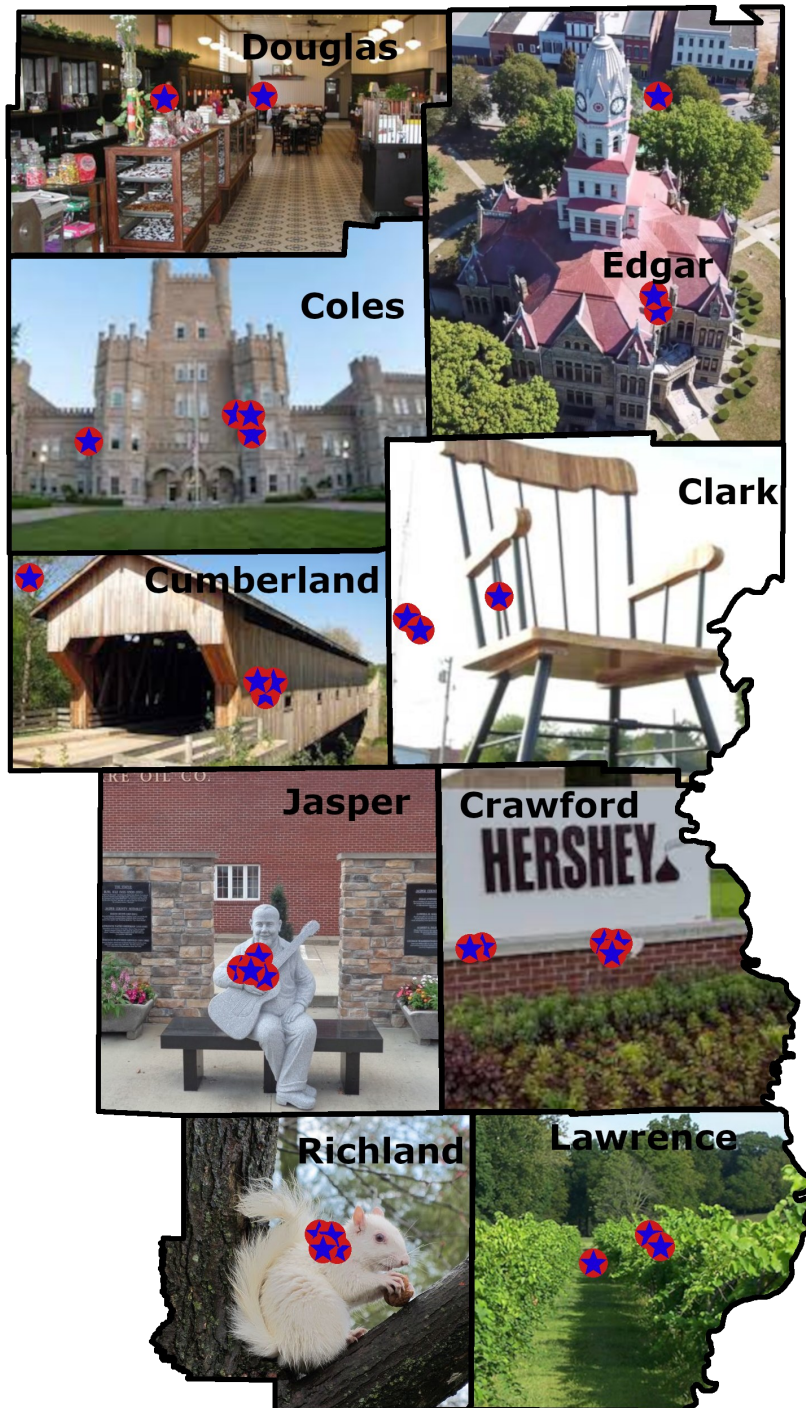
COUNTY SUMMARY

COUNTY	FAMILIES SERVED	\$ SPENT
Clark	961	\$778,619.75
Coles	2,059	\$2,603,920.70
Crawford	917	\$944,744.02
Cumberland	503	\$464,153.15
Douglas	500	\$712,472.61
Edgar	808	\$1,214,517.79
Jasper	780	\$601,353.30
Lawrence	860	\$720,078.26
Richland	1,022	\$784,132.48
TOTAL	8,410	\$8,823,992.06

DOLLARS RECEIVED PER FUNDING SOURCE—2023/2024

FUNDING SOURCE	FUNDING AMOUNT
Ameren	\$25,000.00
Ameren Energy Assistance Foundation	\$22,535.00
Department of Commerce & Economic Opportunity DCEO	\$16,308,849.00
Housing Action Illinois	\$84,363.42
IACAA	\$433,200.00
Illinois Department of Human Services IDHS	\$1,115,244.89
Illinois Housing Development Authority	\$213,272.65
Southeastern Illinois Area Agency on Aging SEIAAA	\$679,851.00
US Department of Health & Human Services HHS	\$5,038,467.00
US Dept. of Housing & Urban Development HUD	\$556,313.00
TOTAL	\$24,477,095.96

WHERE WE SERVE



denotes ERBA locations.

WHERE WE SERVE

Corporate Office

400 W Pleasant Street
Greenup, IL 62428
217-923-3113

Training Center

404 W. Pleasant Street
Greenup, IL 62428

Outreach Sites

2 W Cumberland
Martinsville, IL 62442
217-712-2090

416 S. 17th St.
Mattoon, IL 61938
217-961-0831

696 Castle Drive
Charleston, IL 61920
217-500-3120

100 Washington
Robinson, IL 62454
618-544-8780

115 S Kentucky
Greenup, IL 62428
217-921-5505

107 W South Central
Tuscola, IL 61953
217-253-4434

114 Andrew St.
Paris, IL 61944
217-500-3090

904 West Jourdan
Newton, IL 62448
618-783-3987

2101 James St.
Lawrenceville, IL 62439
618-943-2938

306 E Main
Olney, IL 62450
618-395-2714

Senior Citizen Centers

300 S Lincoln
Robinson, IL 62454
618-544-8811

501 W Main
Oblong, IL 62449
618-592-3111

904 West Jourdan
Newton, IL 62448
618-783-3660

308 E Main
Olney, IL 62450
618-395-3223

Head Start Centers

Bridgeport Head Start
832 Madison
Bridgeport, IL 62417
618-945-8019

Casey Head Start
1700 E Main
Casey, IL 62420
217-500-3084

Casey/Westfield Head Start
931 N Rt. 49
Casey, IL 62420

Charleston I Head Start
697 Windsor Rd.
Charleston, IL 61920
217-500-3124

Charleston II Head Start
707 Windsor Rd. Suite A
Charleston, IL 61920
217-500-3121

Chrisman Head Start
15685 US Hwy 36
Chrisman, IL 61924
217-269-2651

Cumberland Co. Head Start
215 N Jay Hayden Dr.
Greenup, IL 62428
217-500-3080

Douglas Co. Head Start
200 E Issacher
Camargo, IL 61919
217-832-3001

Lawrenceville Head Start
1503 S. 13th St.
Lawrenceville, IL 62439
618-943-5656

Neoga Head Start
Camp New Hope
1364 County Rd 100E
Neoga, IL 62447
217-895-2361

Newton I Head Start
1306 B Fairground Avenue
PO Box 186
Newton, IL 62448
618-783-3467

Newton II Head Start
501 S Walnut
Newton, IL 62448
618-783-5623

Oblong Head Start
Kids Kingdom
203 W Missouri
Oblong, IL 62449
618-592-4440

Paris Head Start
507 Connelly St.
Paris, IL 61944
217-500-3110

Richland Head Start
524 W South
PO Box 39
Olney, IL 62450
618-393-6054

Robinson Head Start
502 S Reed
Robinson, IL 62454
618-544-8253

Weatherization Office

605 S Saratoga
Olney, IL 62450
618-395-1325

PEOPLE WHO SERVE

Greenup Corporate Office

Cathy Feltner—Executive Director

Sandra Sherwood—Receptionist

Community Services Block Grant

Carol Tracy—Coordinator

Emmy LeDoux—Assistant Coordinator/Clerk

Fiscal Department

Kamisha Repp—Fiscal Officer

Crystal Lamb—Bookkeeper

Tina Robinson—Bookkeeper

Sharon Steele—Bookkeeper

Melissa Ramsey—Bookkeeper

Joni Devall—Payroll Clerk

Housing Department

Sandy Deters—Housing Counseling Coordinator

Pete Bradley—Housing Counselor Clerk

Low Income

Home Energy Assistance Program

Mindy Browning—Coordinator

Sheila King—Assistant Coordinator

Outreach Staff Assistants

Alaina Burson

Senior Citizen Programs

Patty Fryman—Coordinator

Homeless Department

Lyn Carlen—Coordinator

Head Start

Dennis Pearson—Director

Kim Courson—Assistant Director

April Holkenbrink—Human Resources & Professional Development Coordinator

Teresa Smith—Education/Early Childhood/Specialized Support Manager

Carrie Trussell—Family Community Partnership Manager

Angie Haarman—Health and Safety Specialist

Alanna Slater—Nutrition/Transportation Coordinator

Teresa Wellbaum—Office Manager

Jennifer Marshall—Data Entry/File Clerk

Tasha Shaffer—Receptionist

Jessica Davis—Mental Health Consultant /Data Entry

Ebony Nebel—Administrative & Data Assistant

Andrew Young—Software Specialist

Jessica Johnston—Substitute Teacher

PEOPLE WHO SERVE

CLARK COUNTY

Headstart

Racheal Chumbley—Family Advocate

Casey

Lacey Weaver—Teacher

Connie Hickox—Teacher Aide

Sherry Littlejohn—Bus Driver

Teresa Winnett—Cook

Melissa Farrell—Lunch Aide/Special Services Aide

Casey/Westfield

Nina Davis—Teacher

Brittini Finney—Teacher Aide

Brittani Patton—Cook

Lora Greenlee—Bus Aide

Jessica Miles—Special Services Aide

Outreach Office

Candy Brink— Family & Community Development
Outreach Specialist

Erika Biggs —Outreach Assistant

Coles East Outreach Office

Karie Stevens—Outreach Worker

Kierra Webb—Outreach Worker Assistant

Helena Van Tassell—Receptionist

Homeless Program

Nancy Gard—Permanent Housing Manager

Devon McHenry—Case Manager

Coles West Outreach Office

Julianne Schultz—Outreach Specialist

Tanya Dake—Outreach Assistant

Valorie Burdick—Receptionist

Homeless Program

Alexa Nunez—Senior Case Manager

Honey Lynn Arnold—Case Manager

Housing Counseling Program

Katie Boldt—Housing Counselor

COLES COUNTY

Headstart

Kim Hackett—Family Advocate

Charleston I

Amanda Poe—Teacher

Paige Krutsinger—Teacher Aide

Christina Karnes—Cook

Lourna Saint-Cyr—Bus Aide/Special Services Aide

Charleston II

Denise Murawski—Teacher

Tami Lemons—Teacher Aide

Christina Karnes—Cook

Nicole Drennan—Bus Aide/Special Services Aide

Janet Keating—Bus Aide/Kitchen Aide



PEOPLE WHO SERVE

CRAWFORD COUNTY

Headstart

Oblong

Brittany Tuel—Teacher/Family Advocate
Dominique Wester—Teacher Aide
Jenna Davis—Special Services Aide

Robinson

Macey Richards—Teacher
Tammy Wisdom—Teacher Aide
Anita Cohoon—Special Services Aide/Family Advocate
Kim Weck—Bus Aide/Kitchen Aide
Cindy Ferris—CDA Advisor

Outreach Office

Carla Hart—Family & Community Development
Outreach Specialist
Angel Dillery —Outreach Assistant

Housing Counseling Program

Tessa Tabrizi—Housing Counselor

Senior Citizen Programs

Michelle Shaffer—Director
Missy Brown—Cook
Judy Miller—Kitchen Aide
Andrea Herder—Kitchen Aide

CUMBERLAND COUNTY

Headstart

Neoga

April Burkhardt—Teacher
Kim Drennan—Teacher Aide
Angie Patterson—Cook
Lexi Pajak —Special Services Aide/Bus Aide
Taylor McGuire—Family Advocate

Cumberland County

Racheal Tipsword—Teacher
Courtney Seeley—Teacher Aide
Kim Hall—Cook
Keisha Schoreck—Special Services Aide
Loretta Hanley—Bus Aide
Christa Hollinshead—Family Advocate

Homeless Programs

Shelly Houser —Case Manager
Tammy Wendt—Case Manager

Outreach Office

Denise Croft—Family & Community
Development Outreach Specialist
Kevonne Darnall—Outreach Assistant
David Hanley—Food Pantry Assistant

DOUGLAS COUNTY

Headstart

Kimberly Johnson—Family Advocate/ Special
Services Aide

Camargo

Hayley Pearce—Teacher
Jennifer Miller—Teacher Aide
Karin Trapani-Rekart— Bus Aide/ Special Ser-
vices Aide
Shianne Tarter—Kitchen Aide/ Bus Aide

Outreach Office

Christina Wooley—Family & Community
Development Outreach Specialist
Mandi Gilliland —Outreach Assistant
Cheryl Beck—Receptionist

PEOPLE WHO SERVE

EDGAR COUNTY

Headstart

Chrisman

Tammy Roseman—Teacher
Amy Krage—Teacher Aide
Kaylin Gore—Bus Aide/Kitchen Aide
Kimberlie Adams—Cook
Diana Kennedy —Family Advocate

Paris

Tammy Myers—Teacher
Jasmine Eveland—Teacher Aide
Sean Lientz—Teacher
Jackie Broughton—Teacher Aide
Samantha Wombles—Cook
Mahala Bee—Special Services Aide
Ladonna Young—Bus Aid / Special Services Aide
Linda Henry—Kitchen Aide/Bus Aide
Briana Baze—Family Advocate

Outreach Office

Scott Harrison—Outreach Specialist
—Outreach Assistant

JASPER COUNTY

Headstart

Paige Huber—Family Advocate

Newton

Kristin Dillman—Teacher
Ariel Flowers—Teacher
Lisa Turner—Teacher Aide
Karyssa Garcia—Teacher Aide
Angela Griswold—Bus Aide/Special Services Aide
Montana Ochs—Bus Aide/Special Services Aide
Rachel Finn—Cook

Housing Counseling

Maicie Myers —Housing Counselor

Outreach Office

Shelley Andrews—Family & Community Development Outreach Specialist
Autumn Crouch—Outreach Assistant

Senior Citizen Programs

Michelle Schafer—Director
Mary Beth Bishop—Kitchen Aide
Pam Rodgers—Kitchen Aide

LAWRENCE COUNTY

Headstart

Bridgeport

Carrie Potts—Teacher
Dawn Cothran—Teacher Aide
Courtney Finley—Special Services Aide/Bus Aide
Brittany Hill—Kitchen Aide
Carrie Fluty— Family Advocate / Special Services Aide

Lawrenceville

Makenzie Provines—Teacher
Susan Nelms—Teacher Aide
Taylor Bowers—Bus Aide/Special Services Aide
Cassandra Akers—Kitchen Aide / Bus Aide
Emma Hahn—Family Advocate

Outreach Office

Jamey Bowman—Family & Community Development Outreach Specialist
Taylor Heath—Outreach Assistant

PEOPLE WHO SERVE

RICHLAND COUNTY

Headstart

Sophie Carter — Family Advocate

Olney

Reta Kocher—Teacher

Amy Whitaker—Teacher

Emma Rudolphi—Teacher Aide

Emmalee Woolwine —Teacher Aide

Saul Jones—Special Services Aide/ Bus Aide

Jacob Miller—Cook

Sammie Heath—Kitchen Aide

Homeless Programs

Mary Thompson — Case Manager

Outreach Office

Kayla Roth Headrick— Outreach Specialist

Lori Downs—Outreach Assistant

Senior Citizen Programs

Janet Pflaum—Director

Robert Delaney—Cook

Barbara Gray — Kitchen Aide

Weatherization

Brian O’Dell—Director

Brad Kuhlig—QCI Inspector

Mike Stevens—QCI Inspector

Shane Marlowe—QCI Inspector

Mike Lamb—Mechanical Crew Leader

Chase Marlow—Mechanical Crew Leader

Robert Boyer—Architectural Crew Leader

John Fulk—Architectural Crew Leader

Jay Jones—Crew Member

Ellis Kessler—Crew Member

Jalen Bryan—Crew Member

Jacob Hackenburg—Crew Member

Jakob Ray—Crew Member

Aaron Shidler—Crew Member

Thank you!

You make a difference.



Your generosity helps us continue to our mission to offer vital services to those in need.

Every contribution, no matter the size, has a lasting impact.

Thank you for being part of our journey. Together, we can create lasting change.

ERBA

Embarras River Basin Agency, Inc.

400 West Pleasant Street

PO Box 307

Greenup, IL 62428

Phone: 217-923-3113

Fax: 217-331-7021

www.erbainc.org

